

Privacy Policy

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1. Introduction

IDC Technologies Pty Ltd (“IDC”, “we”, “us” or “our”) is committed to protecting the privacy of individuals who visit and interact with our websites, including <https://www.idc-online.com/> and <https://events.idc-online.com/> (collectively, the “Website”).

This Privacy Policy explains how we collect, use, store, and disclose personal information in accordance with:

- The Australian Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs)
- By accessing or using the Website, registering for events, or otherwise providing personal information, you agree to the practices described in this Privacy Policy.

2. Who We Are

Name: IDC Technologies Pty Ltd

Website(s): <https://www.idc-online.com> and <https://events.idc-online.com>

Privacy Contact: privacy@idc-online.com

For any questions or concerns about how we handle your personal data you can contact our Privacy Officer at the email address listed above.

3. Types of Personal Information We Collect

We may collect the following personal information when you interact with the Website or register for events:

- Full name and title
- Contact details (email, phone, postal address)
- Organisation and job title
- Event registration information
- Technical information (IP address, browser, device type, cookies/usage data)
- Any other information you voluntarily provide

4. How We Collect Personal Information

We collect personal information:

- When you submit a registration, enquiry, or contact form
 - When you correspond with us by email, phone, or other communication
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- Automatically through cookies, analytics, and tracking technologies

5. Purposes for Collection and Use

We use personal information to:

- Provide access to events and related services
- Communicate with you about registrations, event changes, or support requests
- Improve our Website, services, and event delivery
- Send important administrative notices
- Processing your registration and ticketing
- Send you marketing communications (you may withdraw consent at any time)
- Gather website analytics and inform website improvements
- Comply with a legal obligation, where required by law

6. Marketing and Promotional Communications

With your consent (where required), we may contact you about events, products, or services via email, phone call, SMS, or WhatsApp. You may withdraw consent at any time by using unsubscribe links or contacting us at privacy@idc-online.com.

7. Cookies and Tracking Technologies

We use cookies, web beacons, and similar technologies to:

- Improve user experience
- Analyse site traffic and performance
- Deliver content relevant to your interests

You can manage cookie preferences through your browser. Some features may not function if cookies are disabled.

8. Disclosure of Personal Information

We may disclose personal information:

- To third-party service providers assisting with events and Website services
- When required by law or to protect legal rights
- With your consent



We do not sell your personal information.

9. International Transfers

Your personal data may be stored or accessed outside Australia by our service providers. Where this occurs, we ensure:

- Compliant safeguards, such as standard contractual clauses, are in place
- Data protection obligations are maintained in line with Australian Privacy Principles

10. Data Security and Storage

We take reasonable steps to protect personal information from misuse, interference, unauthorised access, or disclosure. However, no online transmission or storage is completely secure.

11. Your Rights

You may request:

- Access to or correct your personal data/information.

Rectification of inaccurate data

- Erasure (“right to be forgotten”)
- Restriction of processing
- Data portability
- Objection to processing
- Withdrawal of consent at any time

You may also lodge a complaint with a relevant data protection or supervisory authority. Such as the Office of the Australian Information Commissioner (OAIC).

To exercise your rights, contact us at privacy@idc-online.com.

12. Complaints

If you believe we have mishandled your personal information, you may contact us at privacy@idc-online.com

or lodge a complaint with your local data protection authority (eg - OAIC: <https://www.oaic.gov.au/>)

13. Changes to This Policy

We may update this Privacy Policy periodically. The updated version will be posted on the Website with a revised effective date.